



**Maintain Peak Performance  
From Your Building Without  
Working Around the Clock.**



## Automated Services Work 24/7, So You Don't Have To.

Honeywell's Building Automation Service provides a flexible program of application, operation and hardware support to maintain peak performance of your building systems. These services can include application support and software upgrades, preventive maintenance, remote diagnostics and 24/7 emergency services.

### System Optimization, Today and Tomorrow

When you installed your building automation system, it was designed for the applications and controls you needed at that time. But as your business and building operation needs change, so do your applications. Meanwhile, more powerful and versatile software upgrades may have become available. Whether you depend on a Honeywell building automation system or that of another manufacturer, Honeywell's Building Automation Service is your best assurance for applying proper design and application expertise resulting in optimum system performance — all from one trusted source.

### Comprehensive Suite of Services

Honeywell's Building Automation Service offers end-to-end protection of your investment, so you can expect:

- On-site analysis of current application programs to ensure your system is operating at maximum efficiency.

- Diagnostic and system evaluation tasks will be performed as part of scheduled preventive maintenance services.
- Repair or replacement of failed components, so your systems are back up and fully operational as quickly as possible.
- Prompt responsive service from an experienced and knowledgeable technician. Honeywell's ability to quickly dispatch the right technician with all the information needed ensures unsurpassed service quality.
- A full report after every service call verifying that your building automation system is properly maintained and operating correctly.

### Networked Solutions

Computers, software and networking technologies are advancing at a rapid rate. What was state-of-the-art last year is old news this year. For your networked systems, Honeywell provides the expertise and responsive support you need to maintain and optimize your vitally important building systems.

Honeywell can help protect your system by applying qualified operating system security patches and updating appropriate antivirus software. Automatic upgrades of the latest building automation software can also be provided. New features, new technology and new capabilities will ensure your system is on the leading edge of advances in the industry.

### Uninterrupted Building Performance

When you automate your building controls, you expect improved building efficiencies, comfort and productivity — and no surprises. Honeywell's Building Automation Services ensures that your system will continue to meet those expectations, so you can count on uninterrupted building performance and business as usual.

### Honeywell Building Solutions

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